



PRIVACY POLICY

Probio Cleaning Solutions LLC., with registered office at Kauwensteinlaan 3, 2940 Stabroek, is responsible for processing of personal data as set out in this privacy statement.

Contact details:

info@probiocleaning.com

<https://www.probiocleaning.com/en/contact-us/>

Mob:

+ 32477031291

Postal address:

Kauwensteinlaan 3,
2940 Stabroek
Belgium

Sven Teunis is the Data Protection Officer at Probio Cleaning Solutions. He can be contacted at

sven@probiocleaning.com or by mobile +32477031291.

Personal data we process:

Probio Cleaning Solutions processes your personal data by allowing you to use our services and/or because you choose to provide it to us. Below you will find a list of the personal data that we process:

- First and last name (or company name)
- Address details
- Phone number (s)
- Email address
- Website address
- Bank account number (s)
- VAT number (ico company)

Special and/or sensitive personal data that we process:

Our website and/or service do not intend to collect information about website visitors who are younger than 16 years. Unless they have permission from parents or guardians. However, we cannot check whether a visitor is over the age of 16. We encourage parents to be involved in the online activities of their children, so to prevent data be collected about children without parental consent. If you are convinced that we have collected personal information of a minor, without consent, please contact us via info@probiocleaning.com , then we will remove this information.

For what purpose and based on what basis we process personal information:

Probio Cleaning Solutions processes your personal data for the following purposes:

- Fulfillment of payment/transaction requirements
- Newsletter updates and/or advertising folder
- To be able to call or email if this may be necessary to perform our services adequately
- To inform you about changes to our services and products
- To be able to deliver goods and services to you

Automated decision-making:

Probio Cleaning Solutions performs no automated data processing for decision taking on matters that (significantly) may have an impact on people. We are talking about decisions taken by computer programs or systems, without a human being (e.g., an employee of Probio Cleaning Solutions) in between. Probio Cleaning Solutions uses the following computer programs or systems: Browser Chrome, Windows 10, FB, LinkedIn, Outlook, Excel, Word, Wordpress.

How long we store personal data:

Probio Cleaning Solutions saves your personal information no longer than is strictly necessary to the goals for which your information is collected. We apply the following retention periods for the following (categories) of personal data:

Categories:

Personal data, personal details, address, telephone number, email address, Web site address, bank account number and VAT number.

> Retention period: 10 years

> Reason: Governmental tax law, our continuous cooperation and because of the above defined targets.

Sharing of personal data with third parties:

Probio Cleaning Solutions provided only and only if this is necessary for the implementation of our agreement with you or to comply with a legal obligation.

Cookies, or similar techniques, which we use:

Probio Cleaning Solutions uses only technical and functional cookies and analytical cookies that do not infringe your privacy. A cookie is a small text file that with the first visit to this website is stored on your computer, tablet or smartphone. The cookies we use are necessary for the technical operation of the website and your ease of use. They make sure that the website is working properly and remember your preference settings. Also we can optimize our website. You can opt out of cookies by your internet browser so that it does not save cookies any more. In addition, you can also delete all information previously stored via your browser settings.

To see, modify, or delete data:

You have the right to see your personal information, to correct it or remove it. In addition, you have the right to obtain permission to the data in order to have it removed or object the processing of your personal data by Probio Cleaning Solutions and you have the right to data transferability. That means that you can submit a request to the personal data that we have in a computer file to you or another organization, you mentioned. You can request for a review, correction, removal, data transfer of your personal data or request to withdraw your consent or objection on the processing of your personal data send to info@probiocleaning.com .

To ensure that the request for review is done by you, we will ask you a copy of your photo ID, to send along with the request. Make this copy show your passport photo, MRZ (Machine Readable Zone, the Strip with numbers at the bottom of the Passport), passport number and make your social security number (BSN) black. This to protect your privacy. We respond as quickly as possible, within four weeks, of your request.

Probio Cleaning Solutions would also like to point out that you have the possibility to complain to the national supervisory authority, the authority personal data. That can be done through following link:
<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect personal information:

Probio Cleaning Solutions takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification.

The website of Probio Cleaning Solutions bvba (www.probiocleaning.com) is SSL-secure hosted.

If you have the impression that your data is not properly secured or there is evidence of abuse, please contact our customer service or via info@probiocleaning.com.

Our General Terms and Conditions as well the Disclaimer are applicable at all times.

For comments, suggestions or questions, pls do not hesitate to contact us!

Probio Cleaning Solutions bvba

info@probiocleaning.com – www.probiocleaning.com